



# Supporting children's education

## Defence Community Organisation

### Regional Education Liaison Officers

**Regional Education Liaison Officers, or REDLOs, are experienced teachers who give education support to Defence families as they move around the country, providing information, advice, referral and specialised assistance.**

The REDLOs are part of Defence Community Organisation's education advisory service, designed to inform, prepare and empower Defence families when they are relocating and changing schools.

REDLOs are located in each state and territory and have extensive knowledge about the local schools and education systems as well as the unique needs of Defence children.

To contact your nearest REDLO, call the Defence Family Helpline on **1800 624 608**.

#### The role of the REDLO

The assistance REDLOs provide to families includes:

- informing families about local schools and education systems,
- helping families and students to be prepared and confident for school transition,
- linking families with special education providers, resources or support agencies according to their children's individual needs (including special needs students),
- working with schools to ensure a supportive educational environment and to raise awareness of issues facing Defence children, and
- informing families about Defence support services available, such as financial assistance under the Education Assistance Scheme.

Due to their understanding of both the Defence lifestyle and the different state and territory education systems, REDLOs also advise Defence and key education authorities on the current needs of Defence students, and contribute to education policy.

#### Further education assistance

Defence Community Organisation offers a wide range of other education support services for Defence children, including in-school support staff, financial assistance for education costs incurred by relocation, resources for relocating students and information about the different state and territory schooling systems.

**For more information on this factsheet and other Defence Community Organisation support services visit [www.defence.gov.au/dco](http://www.defence.gov.au/dco) or call the all-hours Defence Family Helpline on 1800 624 608.**

The Defence Community Organisation offers a wide range of support services for the families of ADF members.

The best way to access these services is to call **1800 624 608**. The all-hours Defence Family Helpline is staffed by qualified human services professionals including social workers and psychologists.

